

CANCELLATION POLICY

In the event of a class having to be cancelled, we will update our Just 4 Kids Performing Arts Facebook page and/ or send a text message via WhatsApp.

You are also very welcome to call Vicky anytime on 07534900377 regarding any potential cancellation concerns. If a class is cancelled due to third party circumstances, e.g. a venue decides to close for any reason, including closing due to adverse weather conditions or an unplanned TD day, then a refund will not be offered. However, if the venue of the classes is closed for any reason, please assume, naturally, we will first try to find a similar, alternative venue or that the session will not take place. You will be notified with as much notice as possible.

However, if Just 4 Kids Performing Arts must cancel a class for reasons where the teacher cannot attend, or find replacement cover, then a refund will be offered.

As a very small business, we have to consider our financial planning very carefully, therefore, when renewing your child's place for the new term, please consider this carefully as once payment has been made a refund cannot be offered if your child no longer wishes to or is unable to attend.

Further, with regard to J4K holiday workshops, please consider carefully whether your child is available to attend when making your booking either electronically or verbally as bookings are taken in good faith and will be considered as a firm confirmed booking and full payment will be requested whether your child can attend or not.

Our classes are not cancelled due to Covid-19, but will move online via Zoom until such a time that we can safely open up physical classes again.

Cancellation Notice and Defaults:

One week's notice is required to cancel the direct debit in order for us to smoothly administrate our payment systems. Any default payments will result in your child not being able to attend class with immediate effect. Please do discuss any financial difficulties with us, prior to the direct debit collection date, and we will do our very best to help.

Unless Just 4 Kids is otherwise notified in writing by you to cancel your child's place at the end of a term, a Student is automatically re-enrolled onto next term. Fees due information will be sent to you by email or text just over 1 week of when they are debited from your account.

You must give at least 1 weeks' notice before your fee instalment is paid to cancel your child's place. If you do not cancel your child's place at least 1 weeks' notice of the fees being debited from your account, you will remain liable to pay the next instalment of your child's Term fees in respect of the next Term, regardless of attendance of the Student.